



UPVC Windows & Doors Warranty

Details

The warranty covers materials and manufacturing defects specified herein, and does not include defects or damage as a result of installation, accidents, acts of God, fire, flood, explosion, misuse or neglect. Vermak will not assume responsibility for labor costs for repair, removal or reinstallation of a unit or any component part thereof; although the contractor or service man may have the right to charge a service fee.

UPVC EXTRUSION

20-10 years

Vermak warrants that the rigid extrusions shall not, under normal atmospheric conditions, chip, crack, blister or peel for a period of ten years from date of purchase. This warranty does not cover the possible fading of the PVC extrusions.

20years laminated profiles - 10 years non laminated profiles

GLASS

20 Years

Vermak warrants the insulating glass to be free of material obstruction that restricts vision resulting from film formation, moisture or dust collection between the interior glass surfaces for a period of ten years from date of purchase.

WINDOW OPERATING PARTS

10 Years

Vermak warrants parts such as rollers, handles, locks, balances and latches to be free of defects for a period of ten years from date of purchase.

Vermak provides the following warranty for all of its PVC prime windows, warranty begins with the original date of purchase.

Vermak warrants that the windows & doors will be free from defects in materials and workmanship under normal use for the lifetime of the warranty.

CONDITIONS NOT COVERED

Condensation (or sweating) on either the glass or frame section of window units is determined by the difference in temperature between the exterior and interior sections of the unit along with the level of humidity present in the building. Because of the variability of temperature/humidity conditions from building to building, Vermak is unable to give a warranty regarding condensation. All other conditions will be noted by Vermak and a claims representative will investigate the claim.

SUBMITTING CLAIMS

All claims must be in writing and submitted within 60 days after the discovery of the claimed defect. All claims should be mailed to the original place of purchase, or if no longer in operation to Vermak or its appointed representative, shall be allowed to make a reasonable inspection of claim.

Any claims made after the warranty period, or as a result of breakage outside the guidelines of the warranty, shall be honored by the purchaser paying current material costs and shipping charges. Vermak reserves the right to change or delete products or component parts of said products.

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